

Electronic Claims and Remittance

RCMG will accept clean 837P and 837I claims submitted through the EDI process directly from the clearinghouses listed below, use payer ID “RCMG1”.

- Office Ally
- Emdeon / RelayHealth / Change Healthcare
- Claim Remedi (eSolutions)

Many third-party clearinghouses also submit claims to us through our direct partners. Check the “Payer List” provided by your clearinghouse to find out if your clearinghouse is connected to our partnered clearinghouses. They will also provide details about accepted claim types and payer ID information.

Direct Submissions

Limited to our high-volume providers, we offer direct EDI submission to RCMG via our portal. Please reach out to your provider relations representative to get more information about direct submissions or reach to us at portalsupport@rcmg.com.

Electronic Remittance Advice (ERA)

RCMG produces ERA files only for our direct submission providers and Office Ally submitters. Please reach out to your clearinghouse for any ERA questions, and they will reach out to us to request forwarding.

EDI / ERA Questions or Issues

All questions or issues with EDI or ERA files should be directed to your direct clearinghouse. Because of the number of third-party clearinghouses, many issues can be resolved by them. Any issues that need to be escalated will come upstream through the clearinghouses. This excludes providers who submit claims directly to RCMG.